

Important numbers

You have questions about the available help and assistance?

The central service number +49 30 90 127 127 can be contacted from Mon – Sun from 7:00 am to 6:00 pm. Information is provided in Ukrainian, Russian, English and German.

Police 110

Fire Service and Ambulance 112

Hotline "Violence against Women" 08000 116 016

Helpful Websites

Accommodation offers from private hosts:

www.unterkunft-ukraine.de

Information on daycare and school attendance:

www.berlin.de/ukraine/en/arrive/children-and-young-people

Digital, psycho-social counselling via chat:

www.krisenchat.de

www.ipso-care.com

Official Berlin website with information in Ukrainian:

www.berlin.de/ukraine/UK

Information for queer refugees in Ukrainian:

www.schwulenberatungberlin.de/angebote/queer-refugees

Overview of medical clinics (refugees fleeing from Ukraine can receive free of charge treatment):

www.kvberlin.de/fuer-patienten/ukraine

Overview of volunteer based locations for food:

Berliner Tafel: ww.berliner-tafel.de/laib-und-seele/die-praxis/kunden/ausgabestellen

Welcome to Berlin!

Here are some important addresses and numbers and first steps of registering as a war refugee in Berlin.

Important addresses

Arrival centre Tegel (former airport TXL)

Saatwinkler Damm, 13629 Berlin

Open 24 hours

Register here if do not have or only temporary accommodation.

Initial reception centre for Jewish refugees

Fasanenstraße 79/90, 10623 Berlin

Mon - Sun 8:00 am – 0:00 pm

Ukrainian Embassy

Albrechtstraße 26, 10117 Berlin

Initial Reception and Clearing Centre (EAC)

Prinzregentenstraße 24, 10715 Berlin

Responsible for refugees under the age of 18 arriving in Berlin without parents or guardians.

WELCOME FLYER

First steps

Addresses & Numbers

Important Questions



Wefugees is a non-profit organisation founded in 2015 to provide refugees and volunteers with access to the information they need to arrive in Germany.

On our platform you can ask all your questions and get 24/7 help from our community and verified experts.

www.wefugees.de

First steps of registering as a war refugee in Berlin

Arrival

People who had to flee Ukraine are allowed to enter and stay in Germany without a visa. This applies both to Ukrainian citizens and to people of other nationalities who were in Ukraine on 24 February 2022 and fled. This applies throughout Germany until 31 August 2022.

Usually, it is not recommended for this group of people to apply for asylum.

If you have no accommodation in Berlin, register at the Arrival centre Tegel, Arrival centre for Jewish refugees or EAC.

In social and medical emergencies, you can receive benefits from the Social Welfare Office (Sozialamt) before your registration.

After your registration, you may be transferred to another federal state according to a distribution system (Königsteiner Schlüssel).

If you have been assigned to a federal state other than Berlin, you will move to an accommodation at the respective place (e.g. free of charge by bus or train).

You will not be distributed to another federal state

1. if you have relatives in Berlin, including parents, children, non-married life partners, siblings, grandparents or grandchildren
2. if you receive acute medical treatment in Berlin
3. if you are a minor and unaccompanied
4. if you are pregnant or in childbed

People who had to flee Ukraine can apply for a temporary residence permit as a war refugee. You may apply with an online procedure (www.service.berlin.de/dienstleistung/330875),

1. If you were assigned officially or redistributed to the federal state of Berlin.
2. If you have found a permanent place (for at least 6 month) to stay in Berlin.
3. If you have found a study program (university).
4. or a training place (vocational training).
5. If you have a work contract in Berlin.

Please fill only one application for the family (including the family members living together in Berlin now).

At the end of the online application procedure, you need to download the confirmation as PDF. Please save it carefully! With this document, you are allowed to work and apply for further benefits - such as a health card or social benefits. You apply for these at the competent Social Welfare Office (Sozialamt), which is located in the same district you are currently based. **Do not make the online application if you are only temporarily accommodated in Berlin (e.g. in churches, hostels, hotels etc.).**

After the online registration and the automatic creation of the fictional certificate (Fiktionsbescheinigung), you will receive an invitation via email or letter to a later appointment in person at the immigration office (LEA).

Please inform the LEA in advance in case the respective appointment is not suitable to get an alternative date.

Further Information

Due to the large number of people who had to flee Ukraine and arrive in Berlin, it is not possible to issue a residence permit to all refugees immediately. Appointments will therefore be granted over an anticipated period of 9 months.

The certificate is valid until the LEA decided on your residence permit application.

In the official Corona vaccination centres, you have the opportunity to be vaccinated against the corona virus free of charge.

If you have any question or want to help others with their questions join us on www.wefugees.de! On our platform, questions surrounding the "topic arriving in Germany " are asked, answered and found – supported by verified experts. **Legal and residence issues, the education system, asylum procedures – whatever your question is, here you can find a great community and support!**

Register yourself using your smartphone or computer on www.wefugees.de